# ASSEMBLAGE: A RECOMMENDED DESIGN PROCESS

# **Getting Started**

This section provides the recommended process for using this manual to assemble a Complete Street design for a roadway project. For ease of use, the design process is divided into two three-step phases, Design Evaluation and Design Development. Each phase includes considerations for place, mode and link. The intent of the Complete Streets design process is that, at each step in the design process, the designer will work "from the outside in" – examining each piece of the process for place, mode, and link considerations, until one Complete Street design is assembled. When the Complete Street design is assembled, the designer is asked to articulate its impacts on place, mode, and link. If the impacts are not acceptable, the designer should generate new alternatives until all tradeoffs for place, mode, and link meet the design objectives.

Note that, while this process is intended to be undertaken by roadway designers, it also can be used for design review by agencies that have adopted Complete Street policies to assess whether proposed projects meet the intent of the policy; if being used for review, substitute "reviewer" for "designer" in the process description below. Chapters 2 through 4 contain information to be referenced throughout the design process; these chapters will be particularly useful in the design development phase.

#### STEP 2: PLANNED CONDITIONS

To evaluate the planned conditions, designers should collect and assess relevant planning information. The Planned Conditions Checklist can be used to assist in completing this step.

PLACE Evaluate zoning codes, district plans, comprehensive plans, and environmental considerations.

MODE Evaluate system plans for all modes; check corridor recommendations in local, regional and agency plans.

LINK Evaluate projected multimodal targets and traffic volumes; consider the potential for right-of-way expansion versus rightof-way constraints; identify bridges, crossings and underpasses; check utility plans; identify aging infrastructure; check whether the corridor is programmed in capital improvement plans (CIP) or transportation improvement plans (TIP).

#### PHASE 1: DESIGN EVALUATION 5.1

Design evaluation is the process used to scope the Complete Streets design. The primary tasks to be completed during design evaluation include assessment of existing conditions, evaluation of planned conditions, and articulation of design objectives.

#### **STEP 1: EXISTING CONDITIONS**

To evaluate existing conditions, designers should review plans and reports (discussed in section 2.1) and collect field data. The Existing Conditions Checklist can be used to assist in completing this step.

PLACE Evaluate existing land use characteristics.

MODE Evaluate the existing use by all modes.

LINK Evaluate the existing cross-section, intersections, crossings, posted speed, and traffic volume.

#### STEP 3: DESIGN OBJECTIVES

To develop design objectives, designers should look carefully at the existing conditions and planned conditions to decide which characteristics of place, mode, and link should be supported and can potentially be achieved through a Complete Street design. The Design Objectives Checklist can be used to assist in completing this step.

PLACE Define which existing conditions should be supported and which planned conditions can be achieved.

MODE Define which existing modes should be supported and which planned modes should be accommodated; select a target design vehicle (or vehicles).

LINK Define which existing conditions should be supported and which planned conditions can be achieved; select a target design speed.

### PHASE 2: DESIGN **DEVELOPMENT 5.2**

The design development phase is used to develop the Complete Streets design. The primary tasks to be completed during design development include design definition, creating the preferred design alternative, and making trade-offs between conflicting design priorities.

#### **STEP 4: DESIGN DEFINITION**

The design definition step articulates the outcome from the design evaluation step described above, using the terms described in Chapter 2, Typologies. This step in the process will form the basis for developing a Complete Street design and articulating trade-offs.

CONTEXT ZONE Using the results of the place evaluation, select the appropriate land form/development pattern (urban/suburban) and land use (residential, commercial, mixed, single use); where applicable, select an appropriate overlay zone.

MODE HIERARCHY Using the results of the mode evaluation, define a prioritized mode hierarchy as the basis for design decisions and modal trade-offs. (For example: Pedestrian - Transit -Bicycle – Motor Vehicle). Chapter 2 provides starting points for establishing mode hierarchy based on context and street typology. On the following pages, there is a blank tool for defining mode hierarchy based on designer preferences and project requirements (See Table 5.2).

STREET TYPOLOGY Using the results of the link evaluation, select an appropriate street typology: Boulevard, avenue, one-way avenue, street, one-way street, or alley.

#### **STEP 5: DESIGN ALTERNATIVES**

The preferred design alternative step is used to integrate all of the collected information into one Complete Street design and to articulate trade-offs. If there are varying dimensions or constraints within the project, it is essential to develop a preferred cross section or series of cross sections. Depending on the results of Step 6: Tradeoffs, multiple iterations of the preferred design may be required. When the final cross section(s) are developed, including modal geometric allocations and selected amenities, construction documents can be generated.

**COMPLETE STREET** Create a proposed cross section of a Complete Street based on the selected design definitions for context zone, mode hierarchy, and street typology, referencing information in chapters 2, 3, and 4. Chapter 2 contains tables of guidelines for each street typology and context variation. Chapter 3 presents information on components for modal allocations. Chapter 4 describes amenities for populating the project and creating livable places.

FEEDBACK LOOP As each iteration of the preferred design alternative is developed, consider impacts, review trade-offs and revise the design as needed until impacts are acceptable and design objectives are achieved.

#### STEP 6: TRADE-OFFS

The trade-off step asks the designer to review the outcomes of the preferred design alternative and describe deficiencies based on the design objectives. The trade-off step requires detailed evaluation of the Complete Street design's impacts on place, mode, and link objectives.

PLACE IMPACT Evaluate whether the preferred design alternative is acceptable based on design objectives for place. If trade-offs are necessary, repeat step 5.

MODE IMPACT Evaluate whether the preferred design alternative is acceptable based on design objectives for mode. If trade-offs are necessary, repeat step 5.

LINK IMPACT Evaluate whether the preferred design alternative is acceptable based on design objectives for link. If trade-offs are necessary, repeat step 5.



#### CHAPTER **RESOURCES:**

5.2A

Typology: context zone mode hierarchy street typology and cross sections

Geometrics: assembling complete streets & space allocations for roadway components

Amenities: populating complete streets with furnishings and appurtenances design finishes and creative placemaking

> FIGURE 5.2A -COMPLETE STREET DESIGN PROCESS Image Credit: Active Trans

TABLE 5A ROADWAYTYPOLOGIES		Urban Context Zones		Suburban Context Zones		Rural Cont	ext Zones	Places: Context Zone Overlays for Specific Districts							
		Commercial	Residential	Commercial	Residential	Mixed Use	Residential	Village	Pedestrian Priority	Entertainment/ Cultural	TOD's	Business Districts	Park Zones	School Zones	Home Zones
Boulevards	Lanes: 4 to 6	Walk	Walk	Walk	Walk	Walk	Walk	Walk	Walk	Walk	Walk	Walk	Walk	Walk	Walk
	Speed: 30-40 mph Blocks: 660 to 1320 ft. ADT: 30-50k	Bike	Bike	Bike	Bike	Bike	Bike	Bike	Bike	Bike	Bike	Bike	Bike	Bike	Bike
		Transit	Transit	Transit	Transit	Transit	Transit	Transit	Transit	Transit	Transit	Transit	Transit	Transit	Transit
		Auto	Auto	Auto	Auto	Auto	Auto	Auto	Auto	Auto	Auto	Auto	Auto	Auto	Auto
Avenues	Lanes: 2 to 5	Walk	Walk	Walk	Walk	Walk	Walk	Walk	Walk	Walk	Walk	Walk	Walk	Walk	Walk
	Speed: 25-35 mph Blocks: 300 to 660 ft. ADT: 5-30k	Bike	Bike	Bike	Bike	Bike	Bike	Bike	Bike	Bike	Bike	Bike	Bike	Bike	Bike
		Transit	Transit	Transit	Transit	Transit	Transit	Transit	Transit	Transit	Transit	Transit	Transit	Transit	Transit
		Auto	Auto	Auto	Auto	Auto	Auto	Auto	Auto	Auto	Auto	Auto	Auto	Auto	Auto
Streets	Lanes: 2 to 3	Walk	Walk	Walk	Walk	Walk	Walk	Walk	Walk	Walk	Walk	Walk	Walk	Walk	Walk
	Speed: 20-25 mph Blocks: 300 to 660 ft.	Bike	Bike	Bike	Bike	Bike	Bike	Bike	Bike	Bike	Bike	Bike	Bike	Bike	Bike
		Transit	Transit	Transit	Transit	Transit	Transit	Transit	Transit	Transit	Transit	Transit	Transit	Transit	Transit
		Auto	Auto	Auto	Auto	Auto	Auto	Auto	Auto	Auto	Auto	Auto	Auto	Auto	Auto

\*Characteristics will vary by context zone

# MODE HIERARCHY TOOL

Please order (1-4) the priority level for the street typology placement of each mode in varying context zones.

- Place a 1, 2, 3, or 4 in the box next to either walk, bike, transit, or auto in each context zone.
- Place a "1" next to the highest priority. Order the other modes as "2-4."
- This tool is intended to help each designer to individually adjust Mode Hierarchy based on contexts within your agency or jurisdiction.
- Reference chapter 2 Typologies for examples of context zones, street typologies, and a suggestions for mode hierarchy.
- 5) Only fill out the sections which you are comfortable responding; otherwise use the Mode Hierarchy guideline provided in Chapter 2 as a starting point.
- An example of how to fill out the worksheet is included at right.

#### EXAMPLE: MODE HIERARCHY TOOL

ROADW	Urban Context Zones				
TYPOLC	Co	mmercial	Residential		
Boulevards	Lanes: 4 to 6	1	Walk	1	Walk
Speed: 30–40 mph		4	Bike	2	Bike
	Blocks: 660 to 1320 ft.	2	Transit	4	Transit
AUT: 50-50K		3	Auto	3	Auto
Avenues	Avenues Lanes: 2 to 5		Walk	1	Walk
Speed: 25–35 mph Blocks: 300 to 660 ft. ADT: 5–30k		2	Bike	3	Bike
		3	Transit	4	Transit
		4	Auto	2	Auto
Streets	Lanes: 2 to 3	1	Walk	1	Walk
	Speed: 20-25 mph	3	Bike	2	Bike
	Blocks: 300 to 660 ft.	2	Transit	4	Transit
ADI: I-IUK		4	Auto	3	Auto

#### CHAPTER 5: PROCESS

# **Complete Streets Checklist**

The intent of the Complete Streets design process is that, at each step in the design process, the designer will work "from the outside in"—examining each piece of the process for place, mode, and link considerations, until one Complete Street design is assembled. When the Complete Street design is assembled, the designer is asked to articulate its impacts on place, mode, and link. If the impacts are not acceptable, the designer should generate new alternatives until all trade-offs for place, mode, and link meet the design objectives.

#### PURPOSE

Complete Streets are those that can be safely accessed and crossed by all users of the roadway regardless of their age, ability, or travel mode. This means accommodating pedestrians, bicyclists, and transit users as well as motorists. There is a nationwide movement by agencies at all levels of government to ensure that all future roadway projects support the development of a connected network of Compete Streets throughout their jurisdictions. Many have adopted Complete Streets legislation or other policies committing them to this goal.

This checklist provides a process for transportation professionals to plan and review roadway projects with the following outcomes:

Develop context sensitive design based on the existing and planned land use, mode, and roadway conditions

Develop a project that supports modeshift goals and crash reduction targets

Determine whether projects and designs comply with applicable Complete Streets policies

#### WHAT YOU'LL NEED

In preparation for comprehensive design development and/or review, here is a list of things that you'll want to gather before starting on the process.

Your community's Complete Streets policy, and those of any other agencies with jurisdiction of the project area

Any other internal policies governing modeshift targets

Relevant plans: Comprehensive or sub-area plans, plans dealing with local developments, zoning, sustainability, utilities, vehicle travel and/or multimodal transportation

Proposals and drawings for any current developments and nearby roadway projects

Results of project area site visits

Traffic and transportation studies performed

Crash studies that include the project area

#### ADDITIONAL GUIDANCE

This process checklist was developed as a companion to Complete Streets Complete Networks design guidelines developed by the Active Transportation Alliance. The guidelines contain a detailed discussion of the concepts and principles referred to in this checklist.

Applicable chapters from the guide are available for free download at ATpolicy.org/design.

## STEP 1: EXISTING CONDITIONS

PROJECT NAME: \_\_\_\_\_\_AGENCY:

PROJECT MANAGER:

PROJECT AREA & BOUNDARIES: \_\_\_\_\_

#### PLACE

#### DEVELOPMENT PATTERN

CHARACTER OF THE AREA:

Population Density: \_\_\_\_\_ Avg. Block Length: \_\_\_\_\_

NETWORK CHARACTERISTICS:

□ Traditional Urban Grid

□ Conventional Suburban

#### LAND USE

LAND USE MIX:

Residential: \_\_\_\_\_
Commercial: \_\_\_\_\_
Mixed Use: \_\_\_\_\_
Single Use: \_\_\_\_\_

#### DISTRICT/ZONING

CLASSIFICATIONS, SITE PLANS, RELATED ORDINANCES

#### LIST NEARBY DESTINATIONS

(e.g., schools, parks, trails, retail centers, transit stations, office campuses, etc.)

#### MODE

DATE/TITLE

#### SITE VISITS

#### **TRANSIT SERVICE**

FINDINGS

#### CLASSIFICATIONS, SITE PLANS, RELATED ORDINANCES

#### TRAVEL MODES USED:

□ Pedestrian □ Bicycle □ Private Vehicles □ Freight □ High Occupancy Vehicles □ Recreational Vehicles □ Farm Equipment □ Equestrian □ Other: \_\_\_\_\_

#### TRANSPORTATION STUDIES/COUNTS

 On existing transit route?
 □ Yes □ No

 Within ¼ mile of bus stop?
 □ Yes □ No

 Within ½ mile of rail stop?
 □ Yes □ No

 Within 3 miles of rail stop?
 □ Yes □ No

#### **PROJECT AREA CRASH AVERAGES**

#### 

#### **BIKEWAYS CONNECTIVITY**

No.	of direct on-street bikeways connections:
No.	of on-street bikeways within 3 miles:
No.	of direct off-street trail connections:
No.	of off-street trail connections within 3 miles:

#### LINK

Jurisdiction:	Total ROW Width:	Average Daily Traffic:	FUNCTIONAL CLASSIFICATION:
		Multi-modal Level of Service:	Principal/Primary Arterial
	Curb-to-curb Width:	Pedestrian Level of Service:	□ Secondary Arterial
Agency Contact:	Posted Speed:	Bicycle Level of Service:	□ Collector
	Typical Vehicle Speed	Vehicle Level of Service:	□ Local Street
	at 85th Percentile:		
	Bridges/Underpasses:		

#### EXISTING CROSS SECTION

#### DIRECTION 1: IN, BOUND IS, BOUND IE, BOUND W, BOUND DIRECTION 2: IN BOUND S. BOUND E. BOUND W. BOUND Sidewalk □ No □ Yes Shared Use Path □No □Yes Sidewalk □No □Yes Shared Use Path □No □Yes No. of Gaps \_\_\_\_ No. of Gaps \_\_\_\_ No. of Gaps \_\_\_\_ No. of Gaps \_\_\_\_\_ Total Width Total Width Total Width Total Width Curb Zone \_\_\_\_\_ ft. Curb Zone \_\_\_\_\_ ft. Permitted Users: Permitted Users: Furniture Zone \_\_\_\_\_ ft. Furniture Zone \_\_\_\_\_ ft. □ Pedestrians □ Equestrian □ Pedestrians □ Equestrian Pedestrian Zone \_\_\_\_\_ ft. Pedestrian Zone \_\_\_\_\_ ft. □ Bikes □ Other \_\_\_\_\_ □ Bikes □ Other \_\_\_\_\_ Frontage Zone \_\_\_\_\_ ft. Frontage Zone \_\_\_\_\_ ft. Traffic Buffer: □ No □ Yes Traffic Buffer: □ No □ Yes Lighting: □ Yes □ No Lighting: □ Yes □ No □ Planting Strip \_\_\_\_\_ ft. □ Pedestrian Scale □ Planting Strip \_\_\_\_\_ ft. Pedestrian Scale □ Vehicle Parking \_\_\_\_\_ft. □ Vehicle Parking \_\_\_\_\_ ft. □ Street Scale □ Combined □ Street Scale □ Combined □ Bicycle Facility \_\_\_\_\_ ft. □ Bicycle Facility \_\_\_\_\_ ft. Signage: □ Yes □ No Signage: □ Yes □ No Other \_\_\_\_\_ Street Trees: □ Yes □ No Other \_\_\_\_\_ Street Trees: □ Yes □ No Utilities: 🗆 Yes 🗆 No Utilities: □ Yes □ No Modal Conflict Points Modal Conflict Points Transit $\Box$ Yes $\Box$ No Transit □ Yes □ No

(non-intersection) No. of Driveways No. of Alleys \_\_\_\_\_ Other \_\_\_\_\_

- **On-street Bikeway**  $\Box$  Yes  $\Box$  No No. of Gaps\_\_\_\_ Shared Lane □ Yes □ No Width \_\_\_ Separated Bikeways Describe: □ Yes □ No Width **Protected Bikeways** □Yes□No
- Vehicle/Travel Lanes qty. ft. ft. ft. Dedicated Transit Lanes

No. of Stops \_\_\_\_

Sheltered Stops \_\_\_\_\_

Sidewalk Access

Near a Crosswalk

(non-intersection) No. of Driveways \_\_\_\_ No. of Alleys \_\_\_\_\_ Other \_\_\_\_\_ **On-street Bikeway** □Yes□No No. of Gaps\_\_\_\_ Designated Bike Lane □ Yes □ No Width \_ Separated Bikeways □ Yes □ No Width **Protected Bikeways** 

## Shared Travel Lanes qty. ft. ft. ft. **Dedicated Transit Lanes** Describe:

No. of Stops \_\_\_\_

Sheltered Stops

Sidewalk Access

Near a Crosswalk

#### TRANSITIONS

#### DIRECTION 1: . N. BOUND . S. BOUND . E. BOUND . W. BOUND

- □ Gateways Locations: \_\_\_
- □ Mixing Zones: Dashed Transitional Markings □ Yes □ No
- □ Narrowing Lanes: Location & Dimensions:

□ Medians: □ Painted □ Raised □ Continuous

- □ Curbing □Yes □No □Partial \_\_\_\_
- Mid-block Bulb-outs \_\_\_\_\_
- Chicanes

Speed Humps: Qty. \_\_\_\_ Locations: \_\_\_\_\_

Bollards and Railings Locations: \_\_\_\_\_

□ Street Signs □ Wayfinding Signs □ Identity Signs

#### DIRECTION 2: IN. BOUND IS. BOUND IE. BOUND W. BOUND

- □ Gateways Locations: \_\_\_
- □ Mixing Zones: Dashed Transitional Markings □ Yes □ No
- □ Narrowing lanes: Location & Dimensions:

□ Medians: □ Painted □ Raised □ Continuous

- □ Curbing □ Yes □ No □ Partial \_\_\_\_
- Mid-block Bulb-outs \_\_\_\_\_\_
- Chicanes

Speed Humps: Qty. \_\_\_\_ Locations: \_\_\_\_\_

- Bollards and Railings Locations: \_\_\_\_\_
- □ Street Signs □ Wayfinding Signs □ Identity Signs

### EXISTING INTERSECTIONS AND MID-BLOCK CROSSING TREATMENT

#### [PRINT EXTRA PAGES FOR EACH INTERSECTION LEG/CROSSING]

Location:

Controlled: □ Yes □ No □ Signalized □ Stop Sign □ Other \_\_\_\_

**CROSSING & SIGNALIZATION** 

Leg/Crossing: \_

Convergence: □3 way □4 way □6 way □Other\_\_\_\_

#### LANE CONFIGURATION



#### INSERT INTERSECTION DIAGRAM:

## **STEP 2: PLANNED CONDITIONS**

AGENCY:

PROJECT MANAGER: \_\_\_\_\_

PROJECT AREA & BOUNDARIES: \_\_\_\_\_

Plan Name:	
$\Box$ Comprehensive $\Box$ Community/Subarea Plan $\Box$ Development $\Box$ Sustainability $\Box$ Zoning $\Box$ Utility $\Box$ Other	
Agency: Date Adopted:	
Plan Objectives:	
Plan Relevance:	
Relevant Strategies:	
Plan Name:	
$\Box$ Comprehensive $\Box$ Community/Subarea Plan $\Box$ Development $\Box$ Sustainability $\Box$ Zoning $\Box$ Utility $\Box$ Other	
Agency: Date Adopted:	
Plan Objectives:	
Plan Relevance:	
Relevant Strategies:	
Plan Name:	
$\Box$ Comprehensive $\Box$ Community/Subarea Plan $\Box$ Development $\Box$ Sustainability $\Box$ Zoning $\Box$ Utility $\Box$ Other	
Agency: Date Adopted:	
Plan Objectives:	
Plan Relevance:	
Relevant Strategies:	

#### NOTABLE DEVELOPMENTS WITHIN OR NEAR PROJECT AREA

Development Name: Location: Project Type:  Commercial  Industrial  Residential Open Space/Recreational  Mixed Use  PUD  Other Scale: No. of Parcels Acreage Network Characteristics: Traditional Urban Grid  Conventional Suburban Notes:	Development Name: Location: Project Type:  Commercial  Industrial  Residential Open Space/Recreational  Mixed Use  PUD  Other Scale: No. of Parcels Acreage Network Characteristics: Traditional Urban Grid  Conventional Suburban Notes:
Project Status:  Proposed  Approved  In Process Target Completion Date: Accessibility Elements: Sidewalks  Crosswalks  Bikeways  Bike Parking Transit Stops  Other	Project Status:  Proposed  Approved  In Process Target Completion Date: Accessibility Elements: Sidewalks  Crosswalks  Bikeways  Bike Parking Transit Stops  Other
Describe existing land use and future land use changes:	Describe existing land use and future land use changes:
Relevant Plans:	Relevant Plans:
Describe existing traffic volumes and projected change:	Describe existing traffic volumes and projected change:
Traffic Studies Cited:	Traffic Studies Cited:

#### MODE: EXISTING TRANSPORTATION SYSTEM PLANS

Plan Name:		
$\Box$ Transportation $\Box$ Multi-modal $\Box$ Pedestrian $\Box$ Bicycle $\Box$ Transit $\Box$ Other _		
Agency:	_ Date Adopted:	
Plan Objectives:		
Plan Relevance:		
Relevant Strategies:		
$\Box$ Transportation $\Box$ Multi-modal $\Box$ Pedestrian $\Box$ Bicycle $\Box$ Transit $\Box$ Other _		
Agency:	_ Date Adopted:	
Plan Objectives:		
Plan Relevance:		
Relevant Strategies:		
$\Box$ Transportation $\Box$ Multi-modal $\Box$ Pedestrian $\Box$ Bicycle $\Box$ Transit $\Box$ Other $\_$		
Agency:	_ Date Adopted:	
Plan Objectives:		
Plan Relevance:		
Relevant Strategies:		

#### RELEVANT PLANNED/PROGRAMMED ROADWAY PROJECTS

Project Name:
Location:
Project Type: □ New Construction □ Reconstruction
□Resurfacing □Other
Notes:

Project Status: □ Planned □ Programmed □ In Process □ CIP □ TIP Target Completion Date: \_\_\_\_\_

Existing Functional	Future Functional
Classification	Classification
<ul> <li>Primary Arterial</li> <li>Secondary Arterial</li> <li>Collector</li> <li>Local Street</li> </ul>	□ Same as Existing □ Primary Arterial □ Secondary Arterial □ Collector □ Local Street

Facilities	Included	Improved	Degraded	
Pedestrian	□ Yes □ No	□Yes□No	□ Yes □ No	
Bicycle	□ Yes □ No	□Yes□No	□ Yes □ No	
Transit	□Yes□No	□Yes□No	□ Yes □ No	

Project Name:
Location:
$\label{eq:project} ProjectType{:}\BoxNewConstruction\BoxReconstruction$
□Resurfacing □Other

Notes: \_\_\_\_

Project Status: □ Planned □ Programmed □ In Process □ CIP □ TIP Target Completion Date: \_\_\_\_\_

Existing Functional	Future Functional
Classification	Classification
<ul> <li>Primary Arterial</li> <li>Secondary Arterial</li> <li>Collector</li> <li>Local Street</li> </ul>	□ Same as Existing □ Primary Arterial □ Secondary Arterial □ Collector □ Local Street

Facilities	Included	Improved	Degraded
Pedestrian	□ Yes □ No	□Yes□No	□Yes□No
Bicycle	□ Yes □ No	□Yes□No	□Yes□No
Transit	□Yes□No	□Yes□No	□Yes□No

Describe existing roadway conditions:

Describe projected traffic impacts:

#### LINK: TRAFFIC STUDIES AND PROJECTIONS

Study Name:			
Agency:	Date Adopted:		
Findings:			
Project Impacts:			
Agency:	Date Adopted:		
Findings:			
Project Impacts:			
Agency:	Date Adopted:		
Findings:			
Project Impacts:			
SAFETY IMPACT CALCULATION			
CRASH REDUCTION GOALS	EXISTING CRASH AVERAGE	S (See existing con	ditions analysis)
Does your community or Complete Streets policy have	User Type	Average	Data Year(S)

а	crash	reduc	tion g	goal?	□No	□ Yes	 _%

Х

User Type	Average	Data Year(S)
Motor Vehicle Crashes		
Bicycle Crashes		
Pedestrian Crashes		
Other Incidents		

Select a crash reduction goal for this project \_\_\_\_\_

TOTAL CRASH AVERAGES

CALCULATE: \_

(Target Reduction) X (Total of Crash Averages) = Crashes Prevented

Based on this number will you be including unique design consideration for crash reduction?

\_ = \_

%

 $\Box$  Yes  $\Box$  No  $\_$ 

Based on existing conditions safety analysis, are there any crash hot spots that will be treated?

□ Yes □ No \_\_\_\_\_ Describe: \_\_\_\_\_

#### MODESHIFT AND TRAFFIC IMPACTS

Does your community or Complete Streets policy have	TRAFFIC VOLUME	ADT	Source	
a modeshift target? $\Box$ No $\Box$ Yes%	Existing Traffic Volume			
	Projected Traffic Volume			
Select a modeshift target for this project:%			•	

Select a traffic volume multiplier for this project: □ Existing ADT □ Projected ADT □ Other \_\_\_\_\_

CALCULATE:

(Project Modeshift Target) X (Selected Traffic Volume) = Planned Traffic Volume

Х

Does the planned traffic volume calculation show that designing to a modeshift target has eliminated or reduced the need for right-of-way acquisition? 
\_YES 
\_NO
Describe: \_\_\_\_\_\_

\_\_ = \_

## **STEP 3: DESIGN OBJECTIVES**

PROJECT NAME:

AGENCY: \_\_\_\_

PROJECT MANAGER:

PROJECT AREA & BOUNDARIES: \_\_\_\_\_

#### PLACE

Based on place assessment, what are the most important existing or planned land use conditions to support?

How can this project achieve any goals outlined in specific land use plans?

Write one or two design objectives that support land use goals: Objective 1: \_\_\_\_\_

Objective 2: \_\_\_\_

#### MODE

Based on the modal assessment, what are the most important existing or planned modes to support? Pedestrian:

How can this project support modeshift targets and/or multimodal transportation?

Write one or two design objectives that support multimodal goals: Objective 1: \_\_\_\_\_

Objective 2: \_\_\_\_

#### LINK

Based on link assessment, what are the most important existing or planned roadway conditions to suppor	rt?
Pedestrian:	
Bicycle:	
Transit:	
Safety:	
Vehicle Volumes:	-

How can this project achieve goals outlined in specific transportation plans?

Select the target speed for this project: \_\_\_\_\_ MPH

Select the target design vehicle for the project: □ Delivery Van (SU-30) □ Other:\_\_\_\_

Are there specific intersections that should be designed for different vehicles with different needs? 🗆 Yes 🗆 No

INTERSECTION LOCATIONS	DESIGN VEHICLE	DETAILS

Write one or two design objectives addressing supported conditions, goals, design vehicle, and design speed for link:

Objective 1: \_\_\_\_\_

Objective 2:

#### **DESIGN DEFINITION**

#### PROJECT NAME: \_\_\_\_

AGENCY: \_\_\_\_

PROJECT LOCATION & BOUNDARIES: \_\_\_\_

#### PROJECT MANAGER:

COMMUNITY AREA/WARD: \_\_\_\_

PLACE

Based on existing and planned conditions, select a context zone for this project:

- $\hfill\square$  Urban Commercial/Mixed Use  $\hfill\square$  Urban Residential
- 🗆 Urban Single Use 🗆 Suburban Commercial
- □ Suburban Residential □ Suburban Mixed Use
- □ Suburban Single Use □ Rural Residential/Agricultural
- 🗆 Rural Village

Will an overlay zone be used for this project?

- Pedestrian Priority Area
- □ Transit Oriented Development Area
- Entertainment/Cultural District
- □ Green Street
- □ Schools Zone/Campus
- □ Park Zone
- $\hfill\square$  Home Zone/Social Zone

#### MODE

Select the mode hierarchy for this project. Assign a rank (1-5) to each mode according to how it will be prioritized in this project:

Pedestrian
Bicycle
Transit

- \_\_\_\_\_ Vehicle
- \_\_\_\_ Other \_\_\_\_

#### LINK

Define a street typology for this project:

- Boulevard
- Avenue
- □ One-Way Avenue
- □ Street
- One-Way Street
- 🗆 Alley

#### PROPOSED CROSS SECTION WORKSHEET

DIRECTION 1:  N. BOUND	S. BOUND 🗆 E. BOUND 🗆 W. BOUND	DIRECTION 2:  N. BOUND S. BOUND E. BOUND W. BOUND					
Sidewalk: □ Yes □ No Total Width ft. Curb Zone ft. Furniture Zone ft. Pedestrian Zone ft. Frontage Zone ft.	Modal Conflict Points (non-intersection) No. of Driveways No. of Alleys Other	Sidewalk: □ Yes □ No Total Width ft. Curb Zone ft. Furniture Zone ft. Pedestrian Zone ft. Frontage Zone ft.	Modal Conflict Points (non-intersection) No. of Driveways No. of Alleys Other				
AMENITIES  Lighting		AMENITIES  Lighting  Furnishings					
Green Infrastructure		Green Infrastructure					
Signing      Textures and Markings		Signing      Textures and Markings					
Traffic Buffer:   Yes  No  Planting Strip ft.  Vehicle Parking ft. Bicycle Facility ft. Other	Transit: □ Yes □ No No. of Stops Sheltered Stops Sidewalk Access Near a Crosswalk	Traffic Buffer:  Yes  No Planting Strip ft. Vehicle Parking ft. Bicycle Facility ft. Other	Transit: □ Yes □ No No. of Stops Sheltered Stops Sidewalk Access Near a Crosswalk				

PROPOSED CROSS SECTION WORKSHEET, CONTINUED										
	ND □E.	BOUN		W. B0	UND					
BICYCLE WAYS			Y/	/N	ft.	BICYCLE WAYS	Y/	/N	ft.	
Shared Use Path						Shared Use Path				
Use: □ Bike □ Ped □ Equestrian □ Othe	er					Use: $\Box$ Bike $\Box$ Ped $\Box$ Equestrian $\Box$ Other				
Trail						Trail				
Use: □ Bike □ Ped □ Equestrian □ Othe	er					Use: □ Bike □ Ped □ Equestrian □ Other				
Shared Lane						Shared Lane				
Paved Shoulder						Paved Shoulder				
Wide Curb Lane						Wide Curb Lane				
Signed Route						Signed Route				
Bike Lane						Bike Lane			-	
Marked Shared Lane						Marked Shared Lane				
Bike-Bus Lane						Bike-Bus Lane				
Bike Boulevard/Neighborhood Greer	iway					Bike Boulevard/Neighborhood Greenway				
Contraflow Bike Lane						Contraflow Bike Lane				
Left Side Bike Lane						Left Side Bike Lane				
Colored Pavement Bike Lane						Colored Pavement Bike Lane				
Buffered Bike Lane						Buffered Bike Lane				
Double Bike Lane						Double Bike Lane				
Cycle Track Inside Parking						Cycle Track Inside Parking				
Cycle Track One Direction						Cycle Track One Direction				
Cycle Track Two Direction						Cycle Track Two Direction				
Cycle Track Center						Cycle Track Center				
Urban Greenways						Urban Greenways				
Floating Bike Lane						Floating Bike Lane				
Advisory Bike Lane						Advisory Bike Lane				
Other:						Other:				
TRANSIT WAYS						TRANSIT WAYS				
Bike-Bus Lanes						Bike-Bus Lanes				
Dedicated Lanes						Dedicated Lanes				
Separated Lanes						Separated Lanes				
Bus Rapid Transit						Bus Rapid Transit				
HOV Lanes						HOV Lanes				
Rail-Transit						Rail-Transit				
Modern Streetcars						Modern Streetcars				
Green Lanes						Green Lanes				
Other:						Other:				
VEHICLE/TRAVEL LANES	qty.	ft.	ft.	ft.	ft.	VEHICLE/TRAVEL LANES qty. ft.	ft.	ft.	ft.	
Vehicle Lanes						Vehicle Lanes				
Turning Lanes						Turning Lanes				
Parking Lanes						Parking Lanes				
Other:						Other:				

#### NOTES:

### PROPOSED TRANSITIONS WORKSHEET

Gateways Locations:	Gateways Locations:
□ Mixing Zones: Dashed Transitional Markings □ Yes □ No	□ Mixing Zones: Dashed Transitional Markings □ Yes □ No
□ Narrowing lanes: Location & Dimensions:	□ Narrowing lanes: Location & Dimensions:
□ Medians: □ Painted □ Raised □ Continuous	
□ Curbing: □ Yes □ No □ Partial	□ Curbing:□Yes □No □Partial
Mid-block Curb Extensions	Mid-block Curb Extensions
Chicanes	Chicanes
□ Speed Humps: Qty. Locations:	□ Speed Humps: Qty. Locations:
□ Bollards and Railings Locations:	□ Bollards and Railings Locations:
□ Street signs □Wayfinding signs □Identity Signs	□ Street signs □Wayfinding signs □Identity Signs

#### PROPOSED INTERSECTIONS & MID-BLOCK CROSSING TREATMENT

Т

#### [PRINT EXTRA PAGES FOR EACH INTERSECTION LEG/CROSSING]

Location:			Leg/Crossing:					
Controlled: □ Yes □ No □ Signa	alized $\Box$ Stop Sign $\Box$ Other	Convergence: 3-way 4-way 6-way 0ther						
CROSSING & SIGNALIZATION		LANE CONFIGURATION						
Crossing Distance:ft. Advance Stop Bar:ft. Marked crosswalk Do Des Width:ft. Crosswalk Style: Diagonal Lines Diagonal Lines Colored Stamped Other Other Treatments: Raised Crossing Painted Median Crossing Island Crossing Island Curb Ramps Both Sides Ada Compliant Ramps	Crossing Time: ft. /sec. Pedestrian Indicator □ Yes □ No □ Automated □ Actuated □ Accessible Push Button □ Countdown Indicator □ Leading Pedestrian Interval □ Caution Signage □ Flashing Beacon □ Pedestrian Hybrid Beacon □ Rapid Flash Beacon Bicycle-Only Indicator: □ Yes □ No □ Automated □ Actuated Transit Signal Prioritization □ Yes □ No Vehicle Indicators: Left Turn Arrow □ Yes □ No Right Turn on Red Permitted?	Sharee qty. Sharee qty. Sharee qty. Sharee qty. Inbou Wid Outbo Wid TRANS Throug Transit Bus	d Thro ft. ft. d Left ft. d Rigl ft. d Rigl ft. d Rigl ft. sund Tu sund Tu sun	rn Raccight Turn I ft. ft. ft. ft. ft. furn R ft. furn R ft. furn R ft. furn R ft. furn R ft. furn R ft. furn I ft. ft. ft. ft. ft. ft. ft. ft. ft. ft.	anes ft. anes ft. Lane ft. dius adius ENTS No E ear Si Bus Pa	ft. ft. s ft. Yes de $\square$ Far ad $\square$ Trans	BICYCLE TREATMENTS Through Lanes No Yes,ft. Dedicated Marked Shared Left Turn Access Right Turn Priority Bike Box Box Turn Access Transitional Dashing Colored Pavement Other Marked Stated Side None sitional Dashing	
	⊔ Yes ⊔ No	Colored Pavement						

#### NOTES:

#### TRADE OFFS

#### PLACE IMPACT: IS THE DESIGN ACCEPTABLE BASED ON DESIGN OBJECTIVES FOR PLACE? DYES DNO

How will the proposed design support projected traffic volumes resulting from any surrounding planned developments?

#### MODE IMPACT: IS THE DESIGN ACCEPTABLE BASED ON DESIGN OBJECTIVES FOR MODES? UYES NO

For which modes will new facilities be installed? 
Pedestrian 
Bicycle 
Transit (Check all that apply)

For which modes will existing facilities be preserved or improved? 
Pedestrian Bicycle Transit (Check all that apply)

Are there any modes that are not being accommodated and why? Do these reasons qualify as exceptions under the community's Complete Streets policy?

\_\_\_\_\_ Authorized by: \_\_\_\_\_

#### LINK IMPACT: IS THE DESIGN ACCEPTABLE BASED ON DESIGN OBJECTIVES FOR LINKS? DYES DNO

How will the proposed design accommodate the selected design vehicle(s)?

How does the design support the target speed of the roadway?

## DRAW CROSS-SECTIONS BELOW



# COORDINATING WITH PROCEDURAL MANUALS & STANDARDS

# Rethinking the Status Quo

Roadway designers, engineers, planners, and administrators depend on street manuals for guidance in designing new streets and retrofitting and modifying existing streets. Along with land use planning, street manuals play a large role in determining urban form, serving as the "DNA" of a community's streets and potentially providing a framework for the development of livable, healthy, sustainable neighborhoods and communities that support active transportation and encourage transit use.

#### FLEXIBLE STANDARDS 5.3

Many of the street manuals used by jurisdictions today are based on the principle that the primary role of a street is to serve as a thoroughfare for motor vehicle traffic. The result has been the construction of many wide, high-speed streets that prioritize traffic movement but compromise other important community goals and work against present-day community needs. Common direct outcomes of existing manuals include:

Streets that unsafe safe for bicycling, walking, or even driving

Streets that encourage high speeds

Streets that are unsightly and uninviting, devaluing surrounding land uses

Sidewalks too narrow for comfortable pedestrian use, or no sidewalks at all

Streets that are difficult or dangerous for pedestrians to cross

Street crossings that are inconveniently located

Absent or poorly selected street trees

Heat-island effects caused by excessive exposed hardscape

Streetwater runoff that overwhelms storm drain systems and contributes to waterway pollution

Auto-oriented land uses that are uninviting to people walking, biking, and using transit Street manuals that prioritize motor vehicle use and fail to encourage transit use or accommodate active transportation have led to a number of serious problems for communities nationwide, including:

Sedentary lifestyles that contribute strongly to rising rates of obesity-related disease, including diabetes, heart disease, cancer, and other negative health outcomes

Extremely limited transportation options for people without access to cars, who encounter serious obstacles created by wide, high-speed roadways without sidewalks, pedestrian crossings or bicycle facilities; long distances to mass transit; and shopping and other amenities designed solely for motor vehicle access

Economic hardships for local businesses, especially in downtown districts that cannot offer the easy automobile access and massive parking lots of outlying commercial strips and shopping malls

Economic hardships for people who lack affordable alternatives to motor vehicles when gasoline prices rise

Increased rates of childhood obesity linked to limited physical activity and dependence on car transportation instead of walking or bicycling

Increased rates of childhood asthma linked to motor vehiclerelated air pollution, especially in urban neighborhoods

Reliance on motor vehicles for short-distance trips, resulting in ever-increasing consumption of petroleum and rising emissions of greenhouse gases

Extensive use of asphalt and cement pavement to provide wide, high-speed roadways and immense parking lots, resulting in large volumes of streetwater runoff that pollute waterways, deplete groundwater and leave streetscape areas unnaturally dehydrated

Isolated neighborhoods that lack livability and vibrancy

In contrast, this manual is based on Complete Streets principles: Streets are for people of all ages and physical abilities and should accommodate all travel modes. This manual presents methods for achieving complete networks to ensure that roadways promote economic vibrancy, equity, environmental sustainability, aesthetics, and opportunities for active transportation.

This manual focuses on network design and roadway design and supports flexibility in developing detailed design solutions appropriate to each neighborhood and community. In adopting this manual, it is recommended that jurisdictions also reference the highly detailed national best practices for design provided in the Federal Highway Administration (FHWA) Manual of Uniform Traffic Control Devices (MUTCD), and the American Association of State Highway and Transportation Officials (AASHTO) publication, A Policy on the Geometric Design of Highways and Streets (aka the Green Book).

#### FHWA MUTCD 5.4

The MUTCD provides standards and guidance for the application of traffic control devices, including roadway markings, traffic signs, and signals. The FHWA oversees application of the MUTCD.

The rules and requirements for the use of traffic control devices differ from street design criteria. Under Federal rules, the MUTCD serves as the basis for state laws governing traffic control devices, resulting in limited flexibility for local jurisdictions to deviate from the Manual. The MUTCD does allow some flexibility within its general provisions for items such as application of standard traffic control devices, use of custom signs for unique situations, traffic sign sizes, and sign placement specifics. However, agencies generally may not develop signs that are similar in purpose to signs within the Manual but use different colors, shapes, or legends. Agencies also are not authorized to establish traffic regulations that are not specifically allowed by, or are in conflict with, state law.

FHWA has procedures in place that allow local agencies to experiment with traffic control devices not included in the current MUTCD. It is not difficult for local agencies to get permission from FHWA to test new devices, especially as they relate to pedestrian and bicycle facilities. However, the requesting agency must agree to conduct adequate beforeand-after studies, to submit frequent reports on the performance of the experimental device, and to remove the device if early results are not promising.

The MUTCD establishes warrants for the use of some traffic control devices. For example, stop signs, traffic signals and flashing beacons are limited to applications that meet specific minimum thresholds for such criteria as number of vehicles, number of pedestrians or other users, distance to other devices and crash history. These warrants often constrain local engineers from applying these devices in areas where they could be used to improve safety, such as trail and/or pedestrian crossings of busy, wide, high-speed arterials.

As with street design guidelines, cities may establish their own warrants or modify those suggested by the MUTCD to suit their context and allow use of certain traffic control devices. In special circumstances that deviate from their own warrants, cities must document the reasons for granting exceptions. For example, a city may specify that trail crossings or school crossings qualify for certain traffic control devices.

#### AASHTO POLICY ON THE GEOMETRIC DESIGN OF HIGHWAYS AND STREETS (THE GREEN BOOK) 5.5

The Green Book provides guidance for design elements such as geometric alignment, street width, lane width, shoulder width, medians, curbs, and other features. FHWA has determined that the Green Book applies to all streets receiving Federal funding, including streets and roads that are part of the National Highway System (NHS). The NHS includes the Interstate Highway System, principal routes connecting to those highways, and roads important to strategic defense; in total, the NHS comprises about 4% of all roadway miles.

It is important to note that the Green Book provides guidance that states and cities often unnecessarily treat as standards. The Green Book actually encourages flexibility in design within certain parameters, as evidenced by the AASHTO publication, A Guide for Achieving Flexibility in Highway Design. For example, many jurisdictions prohibit 10-foot lane widths, citing concerns about deviating from federal standards; in fact, 10-foot lanes are allowed under AASHTO guidelines.

#### VERTICAL ALIGNMENT

The Green Book provides acceptable values for designing vertical curves for streets. The values used in vertical curve design should be selected based on the selected target speed appropriate to the street context. Using higher values can contribute to increased vehicle speeds and may require increased modification to the natural terrain, increasing negative environmental impacts.

#### HORIZONTAL ALIGNMENT

The Green Book provides appropriate values for designing horizontal curves for Complete Streets. The values used in horizontal curve design should be selected based on the target speed appropriate to the street context. Larger horizontal curves create a more suburban or rural highway feel and require more rightof-way; using higher values for horizontal curve design can contribute to increased vehicle speeds and detract from the street character, especially in urban settings.

#### STOPPING SIGHT DISTANCE

The Green Book provides appropriate values for designing stopping sight distance for Complete Streets. The 2004 AASHTO Guide for Achieving Flexibility in Highway Design is based on the latest research concerning safe stopping sight distance. The document states that the established values for stopping sight distance are very conservative and provide adequate flexibility without creating increased crash risk. Consequently, selecting appropriate target speed is critical to avoid negative impacts, such as unnecessarily limiting or removing on-street parking and trees.

#### INTERSECTION SIGHT DISTANCE

Intersection sight distance should be calculated in accordance with the AASHTO Green Book, using the appropriate target speed. When executing a crossing or turning maneuver onto a street after stopping or yielding at a stop sign, yield sign, stop bar, or crosswalk, drivers typically move slowly forward to obtain sight distance without intruding into the crossing travel lane, stopping a second time as necessary. Where curb extensions or on-street parking are in place, motorists can be expected to move forward in a second-step movement to check for traffic clearance before crossing or turning. The increased sight distance provided by the two-step movement allows location of on-street parking closer to the intersection.

#### HORIZONTAL CLEARANCE/CLEAR ZONE

Horizontal clearance is the lateral distance from a specified point on the roadway, such as the edge of the travel lane or curb face, to a roadside feature or object. The clear zone is a relatively flat, unobstructed area provided for errant vehicles.

Horizontal clearance based on clear zone requirements for rural highways is not practical in urban areas characterized by more bicyclists and pedestrians, lower speeds, denser abutting development, restricted rightof-way, and closer-spaced intersections and access points. Urban streets with curbs and gutters do not have sufficiently wide roadsides to provide clear zones. In urban areas, the minimum horizontal clearance is 1.5 feet, measured from the face of the curb. The minimum horizontal clearance on urban streets is primarily intended to facilitate normal operation; for example, clearance is required for sign posts and poles, to make sure they are not hit by car doors and large vehicles with overhangs maneuvering close to the curbside.

#### PEDESTRIAN GUIDE AND BICYCLE GUIDE

AASHTO also publishes guides specifically for the development of pedestrian and bicycle facilities. The Guide for the Development of Bicycle Facilities and the Guide for the Development of Pedestrian Facilities provide detailed considerations for the design of transportation systems for pedestrians and bicycles, including information on geometric guidelines for the bicycle and pedestrian facilities discussed in Chapter 3.

## LOCAL MANUALS AND LIABILITY PROTECTIONS 5.6

Cities are authorized to adopt or modify many of their own street design practices, standards, and guidelines. However, local jurisdictions typically follow State standards, partly because they may lack the resources to develop their own localized set of standards and practices, but also because alignment with State standards may provide protection from liability.

In lawsuits against municipalities arising from trafficrelated crashes, one fundamental guestion is: "Did the municipality follow established or prevailing designs, standards, and guidance?" It should be noted, however, that State standards are not the only design guidelines that can confer protection from liability. The changes to streets discussed in this manual fall within the range of the guidelines or recommended practices of nationally recognized organizations such as AASHTO, the Institute of Transportation Engineers (ITE), NACTO, Urban Land Institute (ULI), and Congress for the New Urbanism (CNU). Adoption of design guidance from this manual, the Green Book and/or other nationally recognized authorities can address municipalities' liability concerns where street designs deviate from State manuals. Where municipalities adopt standards that differ from the Green Book but generally fall within the range of acceptable practice allowed by nationally recognized design standards, the adopting agencies are protected from liability to the same extent that they would be if they applied the Green Book.

It should be noted that the Green Book is silent on many design features, and that it does not consider design needs within unique, site-specific contexts. In these cases, cities can develop their own guidelines and standards.

### LOCAL MANUALS AND LIABILITY PROTECTIONS (CONTINUED) 5.6

Working within previously established regional guidelines that incorporate equivalents or practices from other cities generally should result in a design that is protected from liability. Cities also may adopt the guidance in this manual, which compiles national best practices in creating safe, user-oriented streets.

Cities also may use designs that fall outside the ranges specified by nationally accepted guidelines and standards; unless done with great care, these practices can potentially increase liability. Where agencies elect to use designs that fall outside the guidelines of nationally recognized authorities, they should provide internal documentation to avoid exposure to increased liability. Such documentation must clearly state the rationale or evidence of reasonableness underlying the design decisions.

In some cases, AASHTO design guidelines may not provide information on innovative or experimental treatments that have shown great promise in early applications. As noted above, deviation from the range of designs provided in the AASHTO guide requires agencies to use greater care and diligence to document their justification for the design deviation, the precautions taken to ensure its safety and effectiveness, and the process that led to the determination to implement a design that does not align with the guidelines. These include consideration/analysis and approval by a registered engineer qualified to sign the plans, as well as certification by the city council or reviewing body clearly indicating the agency's intent. This process documents the engineering judgment that went into the design.

Local jurisdictions may conduct experimental projects to test innovative designs and treatments. Often, these experimental projects are conducted by a design engineer to test a new or evolved design that may be safer or may address a design challenge more

effectively than existing solutions available under prevailing standards and guidelines. When conducting these projects, agencies should provide documentation showing that: The experiment design is based on sound engineering judgment; the experiment is expected to improve user safety and/or promote community goals; the experiment is based on the best information reasonably available at the time; the development and implementation of the experiment is logical and reasonable; the results of the experiment are monitored closely, and, the experiment is modified in response to data collected during the monitoring process. This documentation will give the local agency a basis to defend a design as reasonable in the face of litigation, even if the design does not align with a nationally published guideline or recommendation.

Local agencies may use other reports and documents to guide their roadway design and transportation planning. These informational documents do not set standards, but they do provide valuable procedure and reference data. A local authority often has the flexibility to selectively define, endorse, or modify the incorporation of these informational documents into its engineering and planning processes.

There is no way to prevent all collisions, nor all lawsuits, but adoption of widely accepted policies, guidelines, and standards, combined with reasonable precaution in embarking on experimental projects, will yield an approach that is both adequately flexible and legally defensible. The design approaches presented in this manual are intended to improve safety and livability for all people who use the street; as a result, implementation of these features should generally reduce liability.

# MEASURING PROGRESS

# **Getting Started**

When embarking upon implementation of a Complete Streets policy, agencies should closely consider how to measure the policy's success. To fully implement Complete Streets policy, communities should identify appropriate metrics and adopt specific, appropriate benchmarks.

## PERFORMANCE MEASURES 5.7

Performance measures should be linked to the desired outcome of the policy. As mentioned at several points in this manual, conventional street design applies motor vehicle-centric performance measures. The most commonly used performance measure is the Level of Service (LOS), which prioritizes smooth vehicular flow. Using LOS as the basis for design choices leads to widening of streets and intersections, removal of on-street parking, and other strategies to accommodate and hasten motor vehicle traffic – all of which undermine the goals and tenets of Complete Streets and complete networks. Instead of relying on performance measures that focus narrowly on the needs of motorists, organizations implementing Complete Streets should:

Set targets for budget and staff time dedicated to Complete Streets policy implementation.

Define an evaluation process to measure performance at specified regular intervals.

Evaluate for all modes, through multimodal level of service (MLOS), bicycle level of service (BLOS), and pedestrian level of service (PLOS) evaluations.

Set targets for commonly measured performance metrics that include reduction of pedestrian and bicycle crash incidents and increased modeshift to pedestrian, bicycle, and transit trips.

Set infrastructure targets for miles of new pedestrian, bicycle, and/or transit infrastructure to be constructed within a specific time frame.

Performance measures may be discussed in broad terms, to allow for subjective evaluations, or may be tied to specific targets and related to specific metrics. Periodic comparisons may be made if baselines are established at the onset of implementation.

#### BENCHMARKS 5.8

MULTIMODAL COMFORT A complete network should make every street and neighborhood comfortable for walking and bicycling.

SCHOOL ACCESS A complete network should provide every child within a 2-mile radius with a safe route to walk or bike to and from school. This benchmark includes safe and convenient crossings of busy streets, as these thoroughfares are often barriers to safe school access.

SAFETY FOR ALL A complete network should provide options for seniors, children, and people with disabilities to cross all streets safely and comfortably.

ACTIVE TRANSPORTATION ACCESS A complete network should provide opportunities for all residents to use active transportation modes.

CRASH REDUCTION A complete network should reduce numbers of crashes, injuries and fatalities for all types of users.

CRIME REDUCTION A complete network should reduce opportunity for index crime and encourage "eyes on the street."

POSITIVE ENVIRONMENTAL IMPACT A complete network should reduce negative impacts on the environment through green infrastructure design; local CO2 emissions should be reduced, and no unfiltered stormwater should flow into local waterways.

ECONOMIC VITALITY A complete network should contribute to the economic vitality of the region; retail streets should become popular destinations for residents and visitors.

#### METRICS 5.9

Number of blocks with new or repaired sidewalks

Number of new or repainted crosswalks

Improvements in pavement conditions

Number of new countdown pedestrian signals

Number of new or repaired accessible, ADA-compliant curb cuts

Miles of new bicycle facilities

Percentage of planned bicycle network implemented

Increase in percentage of neighborhood destinations accessible by active transportation

Decrease in number of street injuries and fatalities across all modes for all age groups

Improved transit headways

Increase in transit ridership

Increase in number of trips by walking, cycling, and transit

Increase in the walk/bike/or transit score of a community or project

Improved interconnection of traffic signals

Increase in jurisdiction coordination

Reduced motor vehicle travel

A decrease in prevailing speeds of motor vehicles

A decrease in the number of index crimes

Increase in the number of street trees planted

A reduction in streetwater runoff

Improved water quality in nearby waterways

Improved local air quality/reduced greenhouse gas emissions

Increase in retail sales

Increase in tourism revenue

Increase in resident, business and customer satisfaction



To calculate the Target 2040 Crash Rates, half of all current fatal or incapacitated persons were considered only possible or non-incapacitating. In turn, half of all possible or non-incapacitated persons were not involved in a crash. NE IL includes Cook, DuPage, Kane, Lake, McHenry and Will County.

United States Crash Data Source: National Highway Traffic Safety Administration - Traffic Safety Facts: Illinois Crash Data Source: Illinois Department of Transportation

#### CRASH REDUCTION TARGETS & MODESHIFT TARGETS 5.10

This manual recommends including crash reduction targets and modeshift targets as performance measures in all Complete Streets policies. Dedicating resources to measuring progress toward these two goals will have a positive impact on creating Complete Streets and complete networks. Example targets for crash reduction and modeshift include:

CRASH REDUCTION TARGET The number of bicycle and pedestrian crashes will be reduced by 50% by the year 2040.

MODESHIFT TARGET Travel patterns will change so that 50% of all trips will be made by walking, bicycling and/or transit by 2040. If an adopted policy lacks specific targets for crash reduction and modeshift, targets can be selected on a project-by-project basis. Additionally, designers should be encouraged to select targets higher than those of the adopted policy for projects that are particularly suited to Complete Streets implementation.



The Target 2040 Mode Share was calculated under several assumptions. The first assumption being that the same average percent of the population that commuted in 2000 and 2010 will commute in 2040 relative to the projected population. Next, public transportation, walking, and biking were all considered active transportation. The average ratio of public transportation, biking, and walking to active transportation in 2000 and 2010 was kept the same in 2040. Then, the ratio was adjusted to so that half of all commuting trips under 10 minutes were made by bicycle. NE IL includes Cook, DuPage, Kane, Lake, McHenry and Will County.

Current Mode Share & Population Data Source: 2000 Census SF3 & 2010 ACS 1 Year Estimates; United States & Illinois Population Projection Data Source: Census Population Projections; NE IL, Cook County, and Chicago Population Projection Data Source: CMAP GT2040 Population Forecast

> FIGURE 5.10A CRASH STATISTICS GRAPH Image Credit: Active Trans

FIGURE 5.10B MODESHARE STATISTICS GRAPH Image Credit: Active Trans

### USING MULTIMODAL LEVEL OF SERVICE (MMLOS) FOR DESIGN EVALUATION 5.11

Transportation planners and roadway designers use qualitative assessments to describe the perceived service a street provides to the people who use it. The quality of service conventionally has been measured using a Level of Service (LOS) metric. LOS assesses delay for motorists along a roadway section or at a signalized intersection, using a letter grade system that assigns an A for no delay and an F for greatest delay. This measurement considers quality of service only for motor vehicles using the roadway system.

The Highway Capacity Manual (HCM) provides details of the LOS computations for roadways and intersections. In its 2011 edition, the HCM also includes methods for calculating bicycle, pedestrian, and transit LOS, as well as corridor multimodal LOS (MMLOS). Because traveled ways serve different modes of transportation, it is recommended that planners and designer use MMLOS evaluations to compare service quality changes resulting from design decisions. The MMLOS methodology included in the HCM is limited in its usefulness, as it requires collection of numerous data to complete the calculations; the MMLOS methodology used by the Massachusetts Department of Transportation may be used as a substitute.

Originally, MMLOS was developed under National Cooperative Highway Research Program (NCHRP) Project 3-70. The MMLOS was developed for urban streets and is currently designed for analysis of steadystate conditions during a specified analysis period. MMLOS applies to all modes of travel (walking, motor vehicles, transit, and bicycles) on urban streets and assesses the impacts of facility design and operation on all users, except for commercial vehicles. The MMLOS analysis provides a tool to predict perceptions of quality of service. Bicycle Level of Service (BLOS) and Pedestrian Level of Service (PLOS) can be used to evaluate specific bicycle or pedestrian conditions; however, MMLOS is better suited to assess performance of networks serving multiple modes. To conduct an MMLOS assessment, it is necessary to select a roadway segment that is used by bicyclists and pedestrians and that includes transit and five or six signalized intersections. The data required for conducting MMLOS includes street geometrics, such as the numbers of through lanes, turning lanes, signalized and unsignalized intersections and transit stops, and the widths of medians, travel lanes, bike lanes, parking lanes, shoulders and sidewalks. The methodology provides some basic default values for use.

Changes to alternative roadway designs can be evaluated using MMLOS methodology, which yields a separate numerical LOS rating for each mode. The numerical rating is then converted into an A-to-F letter grade system. LOS scales for different modes should be considered independently, allowing different target scores for each mode. For example, a D rating is a reasonable LOS target for motor vehicles on urban roadways, where drivers do not expect free-flowing traffic and higher LOS ratings for motor vehicles come with significant costs. However, a bicycle LOS target rating of C or higher should be set for all streets, with a rating of B or higher designated systems; for bicycles, a C rating represents a safely traversable surface - a baseline target for bicycle connectivity - and a B represents conditions more desirable for casual cyclists, who are more likely to ride on designated roadways. Higher targets for pedestrian LOS should be set in areas designated for improved walkability and transit prioritization, such as commercial districts, schools, and parks.

Using MMLOS instead of the traditional LOS assessment should lead to very different design decisions. When LOS is used as the only measurement of service quality, municipalities typically remedy low scores by widening streets, flaring intersections, and implementing other measures that improve motor traffic flow to the detriment of pedestrians and bicyclists. In contrast, conducting an MMLOS analysis of existing roadway segments will identify deficiencies in the system for all modes and lead to improvements for all users.

# ADOPTING THIS MANUAL

# Going the Distance

Now it's time to use this manual in your community or agency to implement Complete Streets.

#### STAND-ALONE USES 5.12

This manual complements existing design guidance and can be used in conjunction with other documents. The geometric designs contained in this manual are consistent with the standards and guidelines recommended by national organizations such as the Federal Highway Administration, the American Association of State Highway and Transportation Officials, and the Institute of Transportation Engineers. This manual can be used for its recommendations on typology design processes and its summaries of geometrics and amenity tools for multimodal facilities. The actual standards referenced in an agency's final design selections may be derived from other sources.

#### **DOCUMENT ADOPTION 5.13**

This manual is suitable for adoption by local and regional agencies to guide planning and design of streets. By adopting this manual, agencies will have a formal policy guide in place for the design and implementation of Complete Streets. Adoption is a necessary first step in incorporating the provisions of this manual; however, agencies should take additional steps to ensure that their implementation practices are modified to reflect these recommendations. Internal policy development, project development process revisions and staff trainings are necessary to ensure integration of this manual's recommendations into the transportation decision-making process.

Agencies should review their stepwise approach to street design through all stages of the process, from advance planning through preliminary design, construction, and maintenance/operations. Critical implementation points for successful Complete Streets policy adoption include project identification, preliminary cost estimates for capital planning, and preparation of design drawings.

Jurisdictions should take steps to make sure that all relevant departments are using coordinated practices directed at achieving shared goals. These include agencies such as (but not limited to) public works, traffic engineering, transportation planning, street services, maintenance, signal operations, street lighting, planning, development review, and emergency services.

Adoption of this manual can provide justification for flexibility in applying state and national standards. This manual can give agencies the authority to choose which features and provisions should be prioritized and can help designers articulate their reasons for the application of engineering judgment.

## Sources

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